



Otolaryngology - Head & Neck Surgery  
UNIVERSITY OF TORONTO

# Quality & Safety Primer for Otolaryngologists

**Friday, February 2, 2018**

Mount Sinai Hospital Auditorium 18<sup>th</sup> Floor

## **Course Description**

Surgeons attending this course will gain an appreciation for Quality and Safety in Otolaryngology and identify concrete opportunities to improve their practices with respect to patient safety and resource stewardship.

# Course Objectives

After active participation in this update meeting, participants will be able to:

- to contrast their practice with current American Academy of Otolaryngology evidence based clinical guidelines.
- to recite the 3 most impactful quality initiatives in clinical medicine.
- to identify opportunities for quality and safety improvements in their own practices and select appropriate measures to define success.

## Course Directors

Dr. Danny Enepekides, Associate Professor

Dr. Eric Monteiro, Assistant Professor

Dr. Yvonne Chan, CPD Director and Assistant Professor

## Planning Committee

Dr. Andrew Ma, Resident

Dr. Ian Witterick, Chair and Professor

## Course Faculty

Dr. Bob Bell

Deputy Minister of Health & Long-Term Care, Ontario

Dr. Joe Dort

Ohlson Professor of Head & Neck Surgery

Executive Director, Ohlson Research Initiative

University of Calgary

Dr. Edmund Kwok

Assistant Professor, Department of Emergency Medicine

University of Ottawa

Dr. Robin Mcleod

Professor, Department of Surgery

University of Toronto

Dr. Lily Nguyen

Associate Professor, Director of Undergraduate Medical Education

Department of Otolaryngology, McGill University

Dr. Brian Wong

Assistant Professor, Department of Medicine, University of Toronto

Associate Director, Centre for Quality Improvement and Patient Safety

## Course Faculty

### *Department of Otolaryngology - Head & Neck Surgery, University of Toronto*

Dr. Tony Eskander, Assistant Professor

Dr. Vincent Lin, Associate Professor

Dr. Eric Monteiro, Assistant Professor

Dr. Praby Singh, Assistant Professor

Dr. Justin Cottrell, Resident

Dr. Peter Dixon, Resident

Dr. Yelda Jozaghi, Resident



# Program

**07:45 AM Combined Grand Rounds  
(Otolaryngology & Gynaecology)**

Patient First – Creating the Best  
Health Care System

**Dr. B. Bell**

**08:30 Registration/Welcome Breakfast**

**09:15 Welcome & Introduction**

**Dr. I. Witterick**

**Dr. D. Enepekides**

**09:20 An Introduction to Patient Safety**

**Dr. E. Monteiro**

**09:45 Q&A**

**09:50 Three Most Impactful Quality  
Initiatives**

**Dr. B. Wong**

**10:30 Q&A**

**10:40 Transforming Clinical Performance  
using Data: A Stepwise Approach**

**Dr. J. Dort**

**11:25 National Surgical Quality  
Improvement Program (NSQIP)**

**Dr. P. Singh**

**11:40 Q&A**

**11:50 Lunch**

**12:50 PM Guidelines Presentations  
Evaluation of Neck Masses in Adults**

**Dr. Y. Jozaghi**

**13:05 Otitis Media with Effusion**

**Dr. P. Dixon**

**13:20 Adult Sinusitis**

**Dr. J. Cottrell**

**13:35 Q&A**

**13:50 Resource Stewardship**

**Dr. T. Eskander**

**14:05 Choosing Wisely: Otology**

**Dr. V. Lin**

**14:20 How Simulation Improves Safety in the  
Operating Room**

**Dr. L. Nguyen**

**14:35 Q&A**

**14:50 Coffee Break**

**15:05 Creating a Culture of Safety & Quality**

**Dr. R. Mcleod**

**15:35 Importance of Morbidity and Mortality  
Rounds**

**Dr. E. Kwok**

**16:05 Q&A**

**16:15 Course Evaluation & Adjournment**

