



★ Earn 9 CATEGORY 3 Credits ★

2019 CMPA Workshop

Reducing Risk in Head & Neck Surgery: Lessons learned from the CMPA Files

Friday February 8, 2019

TGH Astellas Conference Room, 11th Fl, 585 University Ave., Munk Building, Toronto

This workshop is designed for practicing otolaryngologists and residents who wish to enhance his or her knowledge of various topics related to medicolegal actions and at risk behaviour in Otolaryngology - Head & Neck Surgery. The material will be presented via short lectures followed by audience participation in a workshop format with self assessment and feedback.

Goal

To improve patient outcomes by understanding wait time management, prevent intra-operative error, and test result management in Otolaryngology practice through review of CMPA data and case files

Overall Learning Objectives

1. Identify at-risk behaviors in surgical practice that expose surgeons to medico-legal liability.
2. Analyze the impact of at-risk behavior on patient care.
3. Develop strategies to address at-risk behaviors in surgical practice and improve patient care.

A. Welcome and Introductions (1:00 - 1:20 pm)

A.1 Review objectives and workshop format

- Part I: Wait times
- Part II: Intra-operative error
- Part III: Follow-up

A.2 Opening activity

- Analyze and discuss your beliefs or attitudes regarding your role and/or responsibility related to wait times management, preventable intra-operative error, and test results management.

A.3 Review of ENT professional liability

- CMPA data on ENT medical-legal risk
- Number of members named in complaints or legal actions
- Top 3 reasons why patients sue or complain against ENT surgeons

B. PART I: Wait times (1:20- 2:10 pm)

Session Learning Objectives

1. Identify at-risk behaviors in wait time management surgical practice that expose surgeons to medico-legal liability.
2. Analyze the impact of wait times on patient care.
3. Develop strategies to address wait times in surgical practice and improve patient care.

Content to be covered: obligations regarding wait times management; duty of care; informed decision-making; obligations regarding management of limited resources

B.1 Written self-assessment questionnaire

B.2 Case presentation

B.2.a.ii Large group debrief of table discussions on part 1 of the case presentation and teaching points on duty of care and informed decision-making:

B.2.b.i Part 2 questions for small group discussion at tables on Case Part 2:

B.2.b.ii Large group debrief on table discussions from part 2 of the case presentation and teaching points on obligations related to resource limitations:

B.3 Hand out answer key and reflection tool

C. PART II: Preventable Intra-operative Error (2:10– 3:10 pm)

Session Learning Objectives

1. Identify at-risk behaviors in surgical practice that expose surgeons to medico-legal liability from intra-operative error.
2. Analyze the contribution of non-technical surgical skills to intra-op error.
3. Develop strategies to mitigate risk of preventable intra-op errors.

Content to be covered: CMPA data on intra-op errors; contribution of non-technical surgical skills to intra-op error; strategies to mitigate risk of preventable intra-op errors, including slowing down

C.1 Written self-assessment questionnaire

C.2 Case #1 review

C.2.b Questions for small group discussion at tables on Case #

C.2.c Large group debrief on table discussions from Case#1 and teaching points on preventable intra-operative error

C.3 NOTSS system

C.3.a Introduce NOTSS system and taxonomy

C.3.b Small group discussion at tables applying NOTSS system to Case #1

C.4 Case #2

C.4.b Small group discussion at tables applying NOTSS system to Case #2

C.4.c Large group debrief on table discussions from Cases #1 and #2 and teaching points on preventable intra-operative error

C.5 Strategies to promote “good” non-technical skills

C.5.a Decision-making and raising individual situational awareness

C.5.b Teamwork and raising team situational awareness

C.6 Hand out answer key and reflection tool

D. PART III: Follow-up management (3:10- 3:50 pm)

Session Learning Objectives

1. Identify at-risk behaviors in surgical practice that expose surgeons to medico-legal liability from the duty to follow up on test results and no-shows.
2. Discuss the duty to follow up on test results and no-shows..
3. Develop strategies to on patient follow up and patient non-adherence.

Content to be covered: legal principles on duty to follow-up test results and no-shows; who is responsible for follow-up; how much effort should be expended to try and reach the patient or get them to come for appointments; general CMPA data on follow-up and patient non-adherence (including no-shows)

D.1 Written self-assessment questionnaire

D.2 Case presentation

D.3 Small group discussion at tables

D.4 Report back to large group

D.5 Hand out answer key, teaching points, reflection tool

E. 3:50- 4:00 pm Final questions, evaluations, and wrap-up

REGISTRATION AND PAYMENT

Please register online at:

<https://facmed.registration.med.utoronto.ca/portal/events/reg/participantTypeSelection.do?method=load&entityId=1466947>

For registration enquires and cancellations: facmed.registration@utoronto.ca

Fees: \$175 (plus HST)

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